

Belongs to: P-CLR-ACC Reception of goods

## Coolrec's General Acceptance Conditions for WEEE

These acceptance conditions apply to several Coolrec sites, i.e.:  
Coolrec Nederland, Recydel and Coolrec France, hereinafter referred to as "Coolrec".

1. Coolrec processes both white and brown goods. This covers all categories of waste electrical and electronic equipment (WEEE):
  - **Domestic refrigeration appliances**
  - **Professional refrigeration equipment**
  - **IT equipment**
  - **Display screen equipment (TVs, monitors)**
  - **Other white and brown goods, including consumer electronics and industrial metal/synthetic material combinations.**
2. Appliances offered for processing must be communicated in writing in advance to Coolrec using the data listed in the contract.
3. If the provider/discarder takes care of transportation, they must ensure proper transportation.
4. The provider/discarder will also have to ensure that a recognized carrier is used. The name of this carrier must be communicated to Coolrec using the data listed in the contract.
5. All incoming and outgoing material flows will be weighed using our own calibrated weighbridge(s). Only the weighing slip prepared by Coolrec will be valid. Weighing slips from other weighbridges will not be accepted.
6. Unless explicitly stated in advance, all appliances must be offered in the collection container without packaging. Packaging includes cardboard and other boxes, foils and polystyrene foam, or other protective material. If this procedure is deviated from, any unpacking costs will be charged on the basis of actual costs.
7. Any rates stated in correspondence will only be valid if the submitted appliances correspond with the information you provided to us. If the submission differs, Coolrec will have the right to adjust the rates.
8. All shipments must be provided with fully completed transport documents, including an internationally valid consignment note. Furthermore, the applicable WEEE legislation may require notifications (orange list or green list procedures). Shipments without completed

transport documents (this also includes cover letters) cannot be accepted. The competent authority will be informed about this. Where accompanying forms are required, Coolrec's reference number must be stated.

9. Acceptance of a shipment takes place by Coolrec's signing of the transport document and/or the cover letter. A copy of this document and/or letter will remain with Coolrec.
10. When receiving a shipment, a visual inspection is carried out. Final acceptance is not possible until the skip/container is unloaded or tipped to empty it. Coolrec reserve the right to then still be able to refuse the shipment. Coolrec will then contact the provider/discarder in order to come to a solution. If this involves additional costs for Coolrec, this will be communicated to the provider/discarder.
11. If the WEEE flow delivered is badly damaged, having, for example, been pushed or pressed into a container with a shovel or crane, for example, the material in question will not be accepted. In this situation, the relevant authorities and/or competent authority will be notified of the freight refused and also of the reason for its refusal.
12. If Coolrec arranges transport, the appliances must be properly packaged on pallets or in pallet boxes (or otherwise if indicated in advance) and be ready for transport at "street level".
13. Appliances offered for processing must be free from dirt, hazardous substances and materials that impede proper processing. If they are not, the freight will not be accepted. See also table 1 for this.
14. Appliances or components thereof for whose receipt and processing Coolrec is not licensed will not be accepted. Receipt of such goods will be reported to the competent authority.
15. Any appliances submitted must match the appliances covered by the contract. Appliances for which no price agreement has been made will not be accepted.
16. The provider/discarder will always be contacted with respect to any appliances not accepted so that the shipment can be blocked, and, if necessary, the competent authority will be informed accordingly. A solution will be looked for together with the provider/discarder while the shipment is blocked. If no agreement is achieved on this, any non-accepted appliances will be returned at the provider's/discarder's expense, or Coolrec will find a suitable solution at the provider's/discarder's expense.
17. After the submitted appliances have been processed, an invoice will be sent to the address communicated by the provider/discarder.

18. If the method of offering the appliances for processing constitutes a danger to the safety of Coolrec's personnel, this will be reported to the provider/discarder who will be held liable for any damage or injury sustained as a result.
19. If Coolrec suspects that the law is being violated, it will report this to the competent authority.
20. The delivery times for the various locations are as follows:

Location	Opening hours
Coolrec Nederland	Opening hours: 24/7
Coolrec France	8:00 a.m. to 12 noon and 1:00 p.m. to 5:00 p.m.
Recydel	8:00 a.m. to 12 noon and 1:00 p.m. to 5:00 p.m.  Last truck in: 16:30 PM

21. The delivery addresses for the various locations are as follows:

Location	Delivery address
Coolrec Nederland	Grevelingenweg 3  NL-3313 LB Dordrecht
Coolrec France	Rue d'Iéna  F-59810 Lesquin
Recydel	Rue Wérihet 72  B-4020 Wandre

22. If agreed dates and/or times are deviated from, a new agreement will have to be made with the back office or processing site responsible.
23. The supplier of the waste must reasonably assess whether the waste contains Substances of Very High Concern.
24. If a waste contains Substances of Very High Concern (SVHC), the supplier must inform Coolrec in advance about the name of the ZS substance(s) and the amount of ZS present in % m/m.

Acceptance conditions for goods	
Accepted	Not accepted
<b>Small domestic appliances and IT appliances, without display screen equipment</b>	
<b>Brown goods without display screens:</b> Radios, amplifiers, stereo sets, cassette players, record players, video players, cameras, loudspeakers, medical equipment, measuring instruments, toys	<b>Hazardous waste:</b> Loose (Lithium) batteries, medication, syringes, radioactive substances, explosives, gas canisters, chemical waste, paint cans and pressure cylinders/cans (carbon dioxide cylinders, spray cans, fire extinguishers, etc.) and toxic substances
<b>IT:</b> Telephones and fax machines, radio telephones, copiers, printers, computer mice and keyboards.	<b>Screens:</b> Loose (Lithium) batteries, appliances soiled by water, foodstuffs, chemical waste, oil or grease. No appliances that have been in contact with radiation and/or bodily fluids without a decontamination declaration for every individual appliance.
<b>Small domestic appliances</b> Kettles, deep fat fryers, toasters, blenders, mixers, gardening appliances, vacuum cleaners, sewing machines, irons, hair dryers and shavers.	<b>Asbestos-containing appliances.</b>
	<b>Large white goods and refrigeration and freezer appliances.</b>
<b>Small white goods:</b> Microwave ovens, cooker hoods, portable heating appliances and small electric ovens.	No loose capacitors or condensers.
<b>Mixed brown goods</b>	
<b>Brown goods with or without screens:</b> The appliances will be supplied complete, without missing components, without packaging and with intact screens	<b>Hazardous waste:</b> Medication, syringes, radioactive substances, explosives, gas canisters, chemical waste, paint cans and pressure cylinders/cans (carbon dioxide cylinders, spray cans, fire extinguishers, etc.) and toxic substances
	<b>Screens:</b> Appliances soiled by water, foodstuffs, chemical waste, oil or grease. No appliances that have been in contact with radiation and/or bodily fluids without a decontamination declaration for every individual appliance.
	<b>Asbestos-containing appliances.</b>
	<b>Large white goods and refrigeration and freezer appliances.</b>
	No loose capacitors or condensers.

Acceptance conditions for goods	
Accepted	Not accepted
<b>Brown goods with screens</b>	
<p><b>Television sets and monitors:</b>                      Of computers, LCD, TFT and plasma screens, and display screens.</p> <p>The appliances will be offered complete, without missing components, without packaging and with intact screens.</p>	<p><b>Hazardous waste:</b>                      Medication, syringes, radioactive substances, explosives, gas canisters, batteries, chemical waste, paint cans and pressure cylinders/cans (carbon dioxide cylinders, spray cans, fire extinguishers, etc.) and toxic substances</p>
	<p><b>Screens:</b>                      Appliances soiled by water, foodstuffs, chemical waste, oil or grease.                      No appliances that have been in contact with radiation and/or bodily fluids without a decontamination declaration for every individual appliance.</p>
	<p><b>Asbestos-containing appliances.</b></p>
	<p><b>Large white goods and refrigeration and freezer appliances.</b></p>
	<p>No loose capacitors or condensers.</p>
<b>Refrigeration and freezer appliances</b>	
<p>Refrigerators, freezers, air conditioning units, open and closed containers.</p>	<p><b>Hazardous waste:</b>                      Medication, syringes, radioactive substances, explosives, gas canisters, batteries, chemical waste, paint cans and pressure cylinders/cans (carbon dioxide cylinders, spray cans, fire extinguishers, etc.) and toxic substances</p>
<p>Refrigerated counters, drinks vending machines, mobile cooling units, polyurethane insulated appliances (such as water boilers), CFC containing appliances.</p>	
<p>Refrigeration appliances ready to plug in.</p>	
	<p><b>Screens:</b>                      Appliances soiled by water, foodstuffs, chemical waste, oil or grease.                      No appliances that have been in contact with radiation and/or bodily fluids without a decontamination declaration on every individual appliance.</p>
	<p><b>Asbestos-containing appliances.</b></p>
	<p>No loose capacitors or condensers.</p>

Table 1